












Beirut & Mount Lebanon Service Directory



April 2020

EMERGENCY SERVICES			
 <p>Lebanese Red Cross</p>	Lebanese ambulance service	140	24/7
 <p>Lebanese Civil Defence</p>	Response to outbreak of fire	125	24/7
 <p>BASIC ASSISTANCE: Based on limited resources only refugees registered with UNHCR who are determined to be most in need receive cash or WFP assistance. It is not possible to apply for assistance.</p>			
 <p>WFP / UNHCR</p>	<p>Call immediately if:</p> <ul style="list-style-type: none"> Your red card is lost or stolen If the pin number of your red card is forgotten, lost or stolen If your red card was retained by a cash machine of BLF or non BLF 	01594250	Mon – Fri, 8:00 am – 5:00 pm
 <p>HEALTH: Hospital services assistance can be provided to those suffering from life threatening emergencies, in addition to supporting deliveries and care for new born babies.</p>			
 <p>Nextcare</p>	Area of coverage: Beirut and Mount Lebanon	01504020	24/7
 <p>COUNSELLING AND GENERAL INFORMATION</p>			
<p>UNHCR</p>	<ul style="list-style-type: none"> General questions and counselling. To report a protection incident (detention, eviction, GBV, etc...) For filing a complaint or to confidentially report issues of fraud, corruption or abuse 	01820848	Mon - Fri, 07:00 am – 05:00 pm

Beirut & Mount Lebanon Service Directory

April 2020



 <p>UNHCR The UN Refugee Agency</p>	<p>of authority by a humanitarian service provider.</p> <ul style="list-style-type: none"> To update your address and your phone number. 		
<p>UNHCR</p>  <p>UNHCR The UN Refugee Agency</p>	<p>Scheduling of appointments, renewals and additions with UNHCR Mount Lebanon</p>	<p>01820848</p>	<p>Mon - Fri, 07:00 am – 5:00 pm</p>
 <p>BASIC ASSISTANCE: Based on limited resources only refugees registered with UNHCR who are determined to be most in need receive cash or WFP assistance. It is not possible to apply for assistance.</p>			
<p>WFP / UNHCR</p> 	<p>Call immediately if:</p> <ul style="list-style-type: none"> Your red card is lost or stolen If the pin number of your red card is forgotten, lost or stolen If your red card was retained by a cash machine of BLF or non BLF 	<p>01594250</p>	<p>Mon – Fri, 8:00 am – 5:00 pm</p>




 <p>WATER, SANITATION AND HYGIENE: Water supply, testing and treatment, sanitation, Hygiene Awareness Session and distribution of hygiene Kits.</p>			
<p>INTERSOS</p> 	<p>All Collective Shelters in Beirut and Mount Lebanon</p>	<p>81315214</p>	<p>Mon - Fri, 9am - 4pm</p>

Beirut & Mount Lebanon Service Directory

April 2020

 <p>DPNA جمعيّة التنمية للإنسان والبيئة Development for People and Nature Association</p>	All Informal Settlements in Beirut and Mount Lebanon	76597363	Mon - Fri, 9am - 4pm
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 <p>SHELTER: Assessment of eligibility, distribution of shelter materials to improve tent/building conditions, construction to improve site conditions and provision of fire extinguishers/fire safety training.</p>			
<p>INTERSOS</p> 	Area of coverage: Beirut and Mount Lebanon	81315214	Mon - Fri, 9am - 4pm

 <p>EDUCATION: Enrollment of children and youth in educational programs, homework support and school-transportation. Tertiary (university education) for adults.</p>			
<p>Caritas</p>  <p>Caritas Lebanon</p>	<p>Area of coverage: Beirut and Mount Lebanon</p> <ul style="list-style-type: none"> • BLN: Basic literacy and numeracy • YBLN: Youth Basic Literacy and Numeracy • Community based retention support to children enrolled in formal education • Foreign language support to children enrolled in formal education • Outreach and awareness sessions with the support of outreach volunteers • Transportation support to youth enrolled in TVET • Support and follow up with all Education community Liaisons inside public schools. • Support to children with hearing impairment to enrol in specialized institution 	81301271	Mon - Fri, 8am - 4pm
<p>University Level</p> 	<p>Information about university level programmes and scholarships are regularly shared: https://www.refugees-lebanon.org/en/section/19/university-and-scholarship-opportunities</p>		

Beirut & Mount Lebanon Service Directory

April 2020

			
<p>Himaya</p> 	<p>Area of coverage: Beirut and Mount Lebanon</p> <ul style="list-style-type: none"> • CP case management • Capacity building • PSS activities for children and their caregivers 	<p>03414964</p>	<p>24/7</p>
<p>Abaad</p> 	<p>Area of coverage: Metn – Jbeil – Kesserwan</p> <ul style="list-style-type: none"> • CP case management • PSS activities for children and their caregivers 	<p>Metn: 81790100</p> <p>Nahr Ibrahim: 81790900</p>	<p>24/7</p>
<p>INTERSOS</p> 	<p>Area of coverage: Baabda, Aley, Chouf</p> <ul style="list-style-type: none"> • CP case management • PSS activities for children and their caregivers 	<p>71172653</p>	<p>24/7</p>
<p>Makhzoumi</p> 	<p>Area of coverage: Beirut and suburbs (Jnah, Borj El Barajneh, Cite sportive, Sabra camps, Shatila camp, Ouzaii, Tariq El Matar)</p> <p>CP program:</p> <ul style="list-style-type: none"> • CP case management • PSS activities for children and their caregivers <p>SaWC program:</p> <ul style="list-style-type: none"> • CP case management. • PSS activities for children and their caregivers. • FunBus 	<p>CP: 78985546</p> <p>SaWC: 76074941</p>	<p>24/7</p>

Beirut & Mount Lebanon Service Directory

April 2020



PROTECTION FROM VIOLENCE, ABUSE AND EXPLOITATION: Confidential counseling and connecting persons who have experienced or are at risk of violence, abuse and exploitation to needed support.



<p>Abaad</p> 	<p>Area of coverage: Mosaitbeh, Ghebairy, Sin el fil, Burj Hamoud, Jbeil & Nahr Ibrahim</p> <ul style="list-style-type: none"> • SGBV case management • PSS Activities • Sensitisation and awareness sessions <p>Area: Beirut and Mount Lebanon</p> <ul style="list-style-type: none"> • Emergency Safe Housing for the SGBV Survivors Women & Girls 	<p>81788178</p>	<p>24/7</p>
<p>INTERSOS</p> 	<p>Area of coverage: Baabda, Aley, Chouf, Sad El Boushriyeh</p> <ul style="list-style-type: none"> • SGBV case management and individual PSS • Group PSS Activities • Awareness and information sessions • Skill trainings 	<p>71172653</p>	<p>24/7</p>
<p>Makhzoumi Foundation</p> 	<p>Area of coverage: Beirut and Palestinian camps in Southern Suburbs/ Baabda (Bir Hassan, Jnah, St Simon, Ouzaii, Airport Road, Borj Barajneh, cite sportive, Chatila camp).</p> <ul style="list-style-type: none"> • SGBV case management and individual PSS • Vocational Trainings • Group PSS Activities and awareness sessions 	<p>81742414</p>	<p>24/7</p>
<p>Helem</p> 	<p>Area of coverage: Beirut and Mount Lebanon</p> <ul style="list-style-type: none"> • Case management for individuals from the LGBTI community • Group PSS activities and awareness sessions • Legal assistance and counselings 	<p>71916146</p>	<p>24/7</p>

Beirut & Mount Lebanon Service Directory

April 2020




PERSONS WITH SPECIFIC NEEDS: Specific support to persons whose well-being are at risk due to disability, old age or other factors.

<p>Arcenciel (aec)</p> <p><i>arcenciel.aec</i></p>	<ul style="list-style-type: none"> Physical and functional rehabilitation Dental assistance Provision of assistive devices and hygiene items (for example adult diapers) 	<p>01565655</p>	<p>Mon - Fri, 8:00 am – 4:00 pm</p>
<p>FDA</p> 	<p>Area of coverage: Beirut and Chouf (Mount Lebanon)</p> <ul style="list-style-type: none"> Advocacy and rehabilitation services for children with intellectual disabilities in their I'dad Center Educational and vocational training Therapeutic treatments Leisure, sports and artistic activities, aiming at fostering the children's autonomy towards full social integration Ages between 6 till 16 YO 	<p>05601663</p>	<p>Mon – Fri 8.00 am - 2.00 pm</p>
<p>NRDC</p> 	<p>Area of coverage: Chouf and Aley</p> <ul style="list-style-type: none"> Advocacy and rehabilitation services for children with intellectual disabilities Educational and vocational training Therapeutic treatments Leisure, sports and artistic activities, aiming at fostering the children's autonomy towards full social integration Ages between 6 till 16 YO 	<p>05500717</p>	<p>Mon – Fri 8:30 am 01:30 pm</p>


Beirut & Mount Lebanon Service Directory

April 2020

<p style="text-align: center;">Sesobel</p> 	<ul style="list-style-type: none"> • Family Reception Service • Rehabilitation assessment by professionals (physiotherapists, respiratory physiotherapists, psychomotor therapists, occupational therapists, speech and language therapists, in addition to psychologists) • Pedagogic programs to develop children's different life skills in order to contribute to their development, autonomy, familial and social integration (between 18 months and 20 years old) • Medical and Rehabilitation Program: Collaborates with external resources and hospital centres, as well as with several doctors (neurologists and pediatric neurologists, child psychiatrists, orthopedic surgeons, ophthalmologists, otorhinolaryngologist, etc.) 	<p>N.B: "You can call Caritas according to your area and they will direct you to Sesobel services if applicable"</p> <p>Sad el Boushreye 70168203 Mrijeh 70157789 Sin el fil 03-310471 Nahr Ibrahim 70191182 Bourj Hammoud 76412088 Rmeileh 70251290</p>	
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LEGAL PROTECTION: Individual protection assistance, legal information and services (for example in relation to protection requests, registration of birth/marriage/death, custody and divorce, legal residency, travel ban).

<p style="text-align: center;">Caritas</p> 	<p>Areas of coverage: Sed el Bauchriyeh, Bourj hammoud, Mreijeh, Rmeileh, Naher ibrahim , SDC MOSA, Aley, Ain el Jdeideh and Baysour</p> <ul style="list-style-type: none"> • Legal counseling, representation and assistance • Awareness raising 	<p>Paralegals hotline: 70326651</p> <p>Lawyers hotline: 71 801282</p> <p>Outreach Volunteer hotline: 71080553</p>	<p style="text-align: center;">24/7</p>
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Beirut & Mount Lebanon Service Directory

April 2020

For more information, please visit: <https://www.refugees-lebanon.org/>